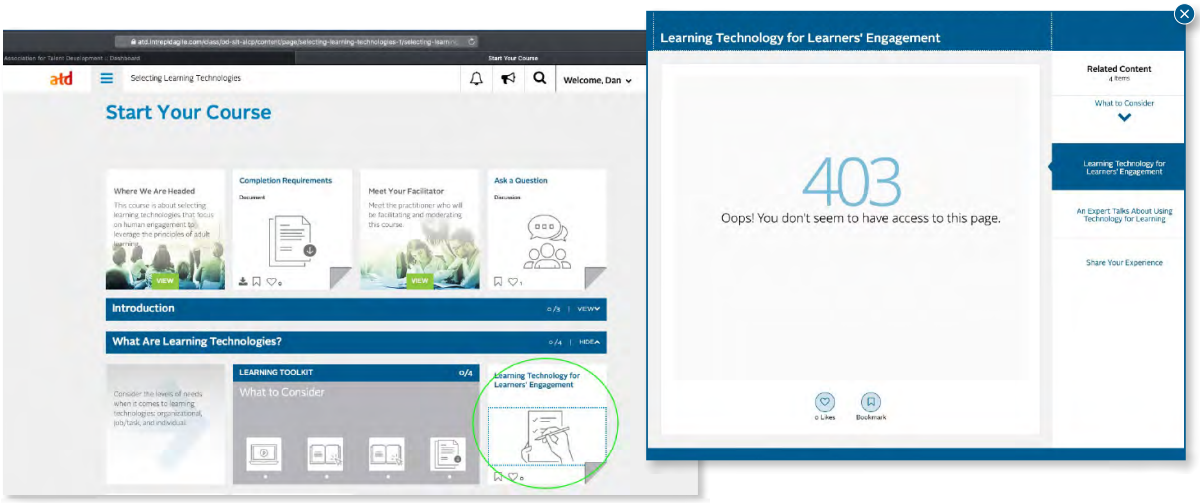
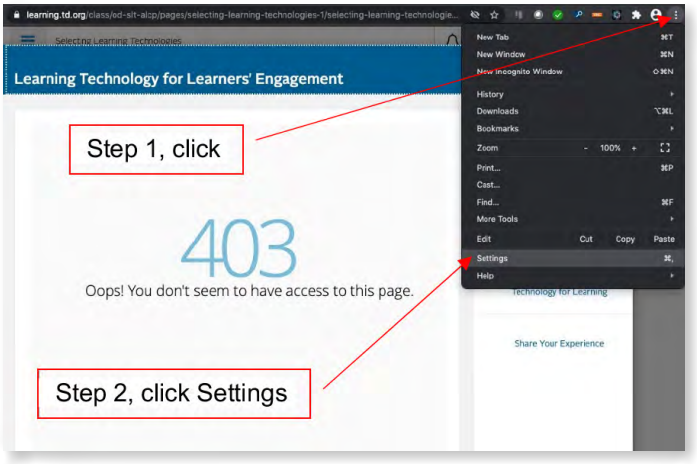
Fix 403 Errors Within Your Course

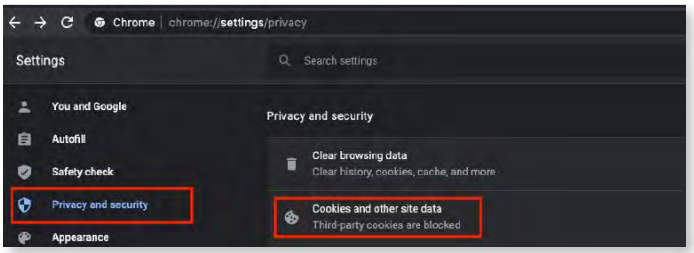


In Chrome:

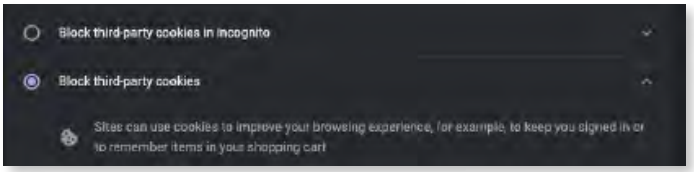
1. Click the **Vertical Ellipsis** button and select **Settings**.



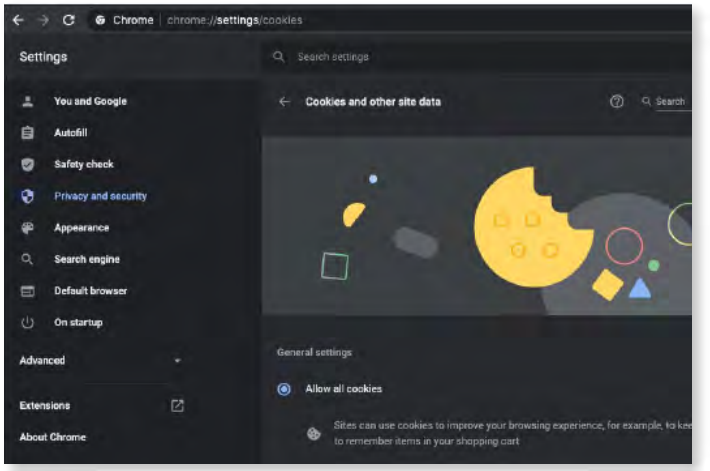
2. Select **Privacy and security** then **Cookies and other site data**.



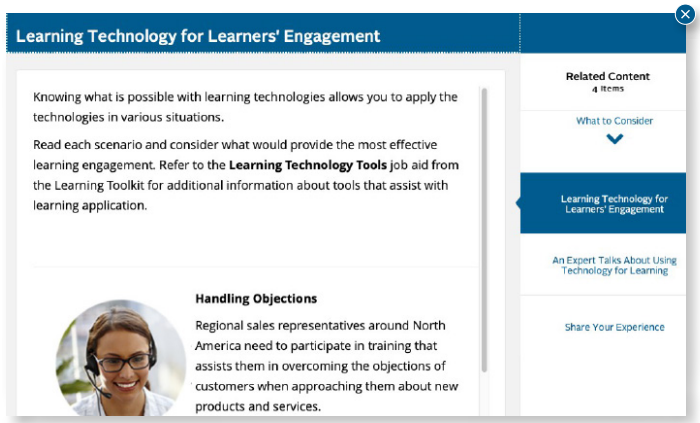
The 403 error is caused if either the **Block third-party cookies** or **Block all cookies settings** are checked.



3. Change the setting to **Allow all cookies**.



4. Close the **Settings** window and refresh the Chrome browser. Navigate to the tile that previously showed an error. The content should now load as expected.



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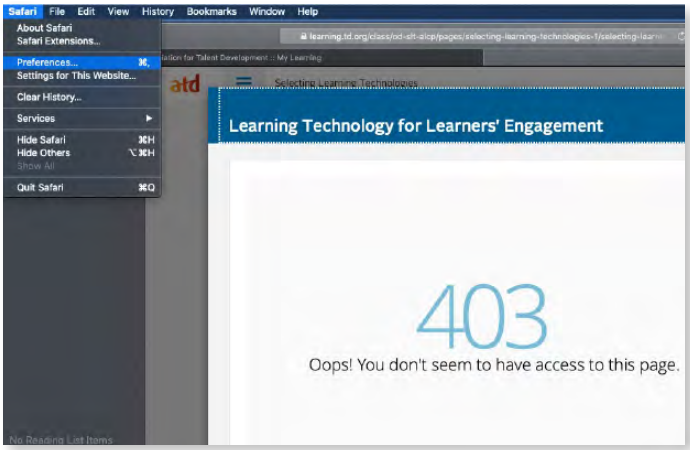
In Safari:

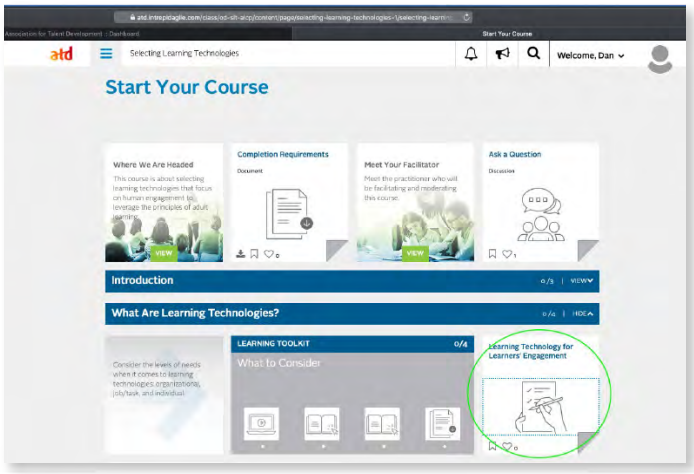
1. Click the **Safari** tab and select **Preferences**.



2. In the **Preferences** window, select the **Privacy** tab. Notice the field **Website tracking** will be checked.

3. **Deselect** the checkmark to **Prevent cross-site tracking** next to **Website tracking**.

4. Close the **Preferences** window and refresh the Safari browser. Navigate to the tile that previously showed an error.



5. The content should now load as expected.